



### STEVE BROWN BIO

A General Electric-certified Lean/Six Sigma Master Black Belt and Change Agent, Steve has dedicated the greater portion of his 25-year tenure in healthcare to advancing

leadership capabilities and effective performance solutions across the industry. He has served as Director of Operations Performance Management for a hand full of our nation's largest healthcare systems. Steve has an extensive background in executive strategy, performance improvement & labor management infrastructure, and clinical program development. His industry experience spans healthcare, financial services, and technology. Steve is a Colorado native based in Aurora with his dear wife Tina and two stubborn yet devoted terriers Milo and Saxyn.

### ALIGN ENDEAVOR at a glance

#### Goal

To help organizations rapidly deliver business results while improving their customer's experience and increasing employee engagement.

#### Approach

Deploy a proven framework that creates transparency across an organization to how associate activities align to the organization's strategic goals.

#### Beliefs

**AE** believes that aligning Organization Strategy, Data Insights, and Operational Resources delivers sustainable results and creates a culture of continuous improvement that allows rapid business improvement while inspiring employees effectively engage in business improvement

### ALIGN ENDEAVOR competencies

#### Strategy Deployment

- Align KPIs and Initiatives to Strategic Objectives
- Develop and Implement Data Strategies
- Deploy Change Management Strategies

#### Performance Improvement

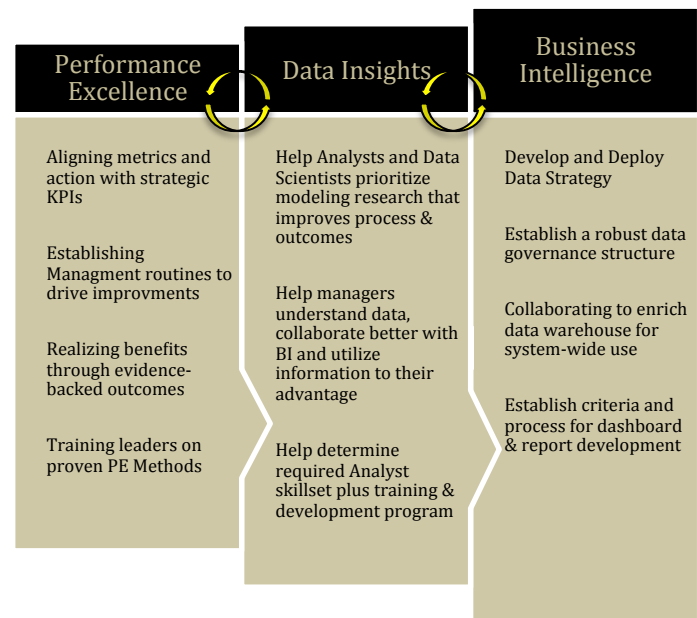
- Lead all-scale business process improvement initiatives
- Conduct comprehensive operational assessments
- Provide a framework to enable staff-led improvements

#### Training and Coaching

- Provide Lean-based Improvement training
- Provide Data Analytics & Insights training
- Conduct Change leadership coaching

### ALIGN ENDEAVOR at Work

**AE** provides a framework to improve the collaboration between business intelligence and the operational improvement efforts to accelerate improvement across the enterprise.



### ALIGN ENDEAVOR puts value first

**AE** is committed to delivering value to our clients. We aim to establish true partnerships with where mutual sharing of benefits and risk are the cornerstone of the relationship.

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